# In the name of God, the Most Gracious, the Most Merciful Saidina Abubakar Islamic Hospital



Islamic Medical Association of Uganda Wattuba, 14 km Bombo Road Wakiso District P. O. Box 2773, Kampala, Uganda Tel: 041-370385 Email: imau@utlonline.co.ug





Saidina Abubakar Islamic Hospital is a private not-for-profit health institution. It is a project of the Islamic Medical Association of Uganda, a registered nongovernmental organisation. The hospital was opened by the Minister of Health on the 28th January 2005.

Saidina Abubakar Islamic Hospital is an Islamic hospital. Islam is defined as submission to God's will. A hospital is defined as an institution where the ill or injured receive medical, surgical or psychiatric treatment, nursing care, and other health services. An Islamic hospital is therefore, an institution where health services are provided in accordance with or in submission to God's will and guidance. God's will and guidance is derived from the Holy Books and the Prophets He has sent down to mankind over time.

## VISION

To be a center of excellence in health service delivery while submitting to God's will.

### MISSION

To provide care for the ill or injured and promote health for all , while submitting to God's will.

### ΜΟΤΤΟ

We are on God's Selfless Health Service

## PHILOSOPHY OF CARE

#### We strive to:

- Ensure that the individual patient/client is of prime importance at all times.
- Patients' needs, wishes and expectations must come first and patients should be treated with dignity, feel important and in control, and receive services appropriate to their age, ethnic background, religious affiliation and other personal characteristics.
- Ensure that each patient's right to privacy and confidentiality is respected.
- Promote and safeguard the well-being and interests of every patient in our care.
- Ensure that our patients are partners in care and that information relating to choice is made available.
- Care for every patient in a way which is competent and compassionate. The technical, professional and managerial competence of staff will be subject to regular review and update. We will endeavour to make our staff confident, competent, creative, courageous and with a good character to be able to deliver excellent health services and feel valued themselves.
- Recognize the needs of relatives, carers and other partners such as religious leaders and community leaders, in the provision of patient care.
- Ensure that patients get accurate, relevant and understandable explanations of: what is wrong, what the implications are, what can be done, what the treatment is likely to involve. We recognize that patients are entitled to a second opinion if they so wish.
- Achieve our quality goals by ensuring that staff of all grades and disciplines contribute to, understand and are committed to quality standards. We will make efforts to improve standards through research, education, and monitoring and evaluation. We will endeavour to ensure there is good value for money.

### SERVICES OFFERED

- ☆ General out-patient services
- A General in-patient services
- Specialist medical, surgical, pediatric & obstetrics and gynecological services Specialists can be consulted on appointment or on specified days
- ☆ Maternity services
- ☆ Theater services
- ☆ Laboratory services
- ☆ Dental services
- ☆ X-ray and ultrasonography services
- $\stackrel{\scriptstyle \star}{
  ightarrow}$  Voluntary HIV Counselling and Testing services
- ☆ Free antenatal care services
- ☆ Free antiretroviral drugs
- ☆ Free anti TB drugs
- ☆ Free immunization services for children and women of reproductive age.
- A Outreach services in schools and community



### An immunisation session







**Dental facilities:** We have a dental unit which offers the most frequently required dental services.

#### **Facilities available**

**Reception:** The hospital has a reception for patients with ample sitting space and facilities for viewing health educational materials while waiting.

**Clinician's Consultation Rooms:** The hospital has consultation rooms suitable for making a diagnosis with adequate privacy and confidentiality.

Antenatal reception room: We have a spacious room to host antenatal mothers where they are counseled, given educational talks, examined and view educative materials.

**Maternity:** We have a labour suite which ensures safe delivery and safe motherhood.

**Radiological facilities:** We offer ultrasonography and X-ray facilities in our hospital

**Laboratory:** We have a laboratory that can perform various tests which help in making a diagnosis.

**Inpatients:** We have private and semi-private rooms with beds for inpatients and postnatal mothers.

**Theatre:** We have a theater for carrying out major operations & minor operations



#### **Comments and suggestions:**

We very much welcome your views. Your opinions and those of your relatives and friends are very useful in helping us to identify what we are doing well or to bring to our attention aspects of the service which could be improved. If you wish to make any comments or suggestions about your experience of the services provided at Saidina Abubakar Islamic Hospital, you should in the first instance speak to the service provider and then the Sister in Charge or the Medical Superintendent. If you wish to record your views in writing you can do so and insert the paper in the suggestions box at the reception. If you wish to say thank you or to suggest how things could be done better, please do so.



#### **Donations:**

Relatives, friends and wellwishers sometimes wish to make a donation to SAIH. Donations can be made by cheque payable to Saidina Abubakar Islamic Hospital. Alternatively donations in cash or kind can be made in person to the cashier. Please ensure that you get a receipt and letter a to acknowledge the donation. If you wish your donation to go to a particular department or service within the hospital or to be used for a specific purpose such as purchase of an item of equipment, please enclose details.

Saidina Abubakar Islamic Hospital is extremely grateful for all donations which are used in a

number of ways to provide additional comforts and facilities for patients.