



# The Islamic Hospital

Amman - Jordan

**A Model of Comprehensive  
Health Care Institution**



*Tel. 00962 6 5680127 Fax 00962 6 5661773*

*P.O.Box 2414 Amman 11181 - Jordan*

*e-mail: [info@islamic-hospital.org](mailto:info@islamic-hospital.org)*

*Website: [www.islamic-hospital.org](http://www.islamic-hospital.org)*



بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

## MISSION STATEMENT

THE ISLAMIC HOSPITAL IS A MEDICAL, EDUCATIONAL, TRAINING, AND CHARITABLE NON-FOR-PROFIT INSTITUTION, GUIDED BY ISLAMIC PRINCIPLES, MORAL AND ETHICAL STANDARDS, AIMING AT PROVIDING THE BEST POSSIBLE MEDICAL SERVICES WITH THE LEAST FINANCIAL BURDENS ON PATIENTS, WITH UTMOST EFFORTS TO CARE FOR THOSE WHO SUFFER FROM BOTH ILLNESS AND POVERTY.

## VISION

WORKING TOWARDS EXCELLENCE, AND PROVISION OF THE ISLAMIC MODEL IN MEDICAL CARE, MEDICAL PRACTICE, MEDICAL EDUCATION, TRAINING AND RESEARCH, IN THIS PART OF THE WORLD.





**IN THE NAME OF ALLAH  
THE MOST GRACIOUS  
THE MOST MERCIFUL**

**The Islamic Hospital: A Philanthropic  
Model Of Health Promotion In Jordan.**

**Introduction:**

The Islamic Hospital is a multispecialty (342) bed hospital, the largest in the private medical sector, which opened its doors for comprehensive medical care on the first of september 1982.

The administration of the Hospital is shouldered by the Islamic Center Society, a charity organization founded in amman in 1963, to serve the community in the cultural, social, educational and health spheres throughout the country.

The day-to-day management is shouldered by a board of directors which includes experienced professionals in the fields of medical and social care, in harmonious cooperation with the heads of the special medical and administrative departments.





# THE HOSPITAL AS A COMPLETE AND INDEPENDENT HEALTH CARE FACILITY

The Hospital was organized and designed to provide medical services as a complete and independent health care institution.

Our patients receive comprehensive medical care based on acquiring the best possible team of specialized experienced personnel, and modern medical equipments and facilities. The hospital administration worked diligently to update all aspects of medical care, and achieved a high standard in that regard compared to the standards of medical care in this part of the world.

The hospital is a non-for-profit entity, and all financial proceeds are used to maintain and improve the standard of performance and to help promote the training and teaching programs for the medical profession.

Part of these financial proceeds are used on continuous basis to support medical care directed to the unable poor patients. No life threatening medical emergency is turned away from the hospital because of financial reasons.





# THE SPECIALISTS

The Hospital is the only private medical care facility in the country which employs specialist doctors on full time basis. At this time there are 100 full-time specialists in the various departments.

This number is supported by about 300 part-time or referring specialists who are granted admitting privileges based on their high qualifications.

The full-time specialists are chosen with utmost care from among those holding the highest category of medical professional qualifications with distinguished experiences. Most of them have high standards in teaching and training activities towards young physicians who seek specialty training in pursuit of acquiring the "boards" in several specialties.

Up to the present time, ten specialties were approved by the Jordan Medical Council for residency training of medical doctors:

Internal Medicine, General Surgery, Pediatrics, Obstetrics & Gynecology, Radiology, Anesthesia, Endocrinology, Ophthalmology, Emergency Medicine, And Cardiology. The number of trainees in these specialties stands at more than 100.

Other regional & international institutions for medical training have also recognized the Hospital as a teaching & training center .





## ETHICAL STANDARDS

From the time of its inception, the Islamic Hospital administration and directors committed themselves consistently and diligently to genuine ethical Islamic standards of medical practice. Alleviation of human sufferings & preservation of patients health and dignity stand prominently first and always precede any other consideration. This is genuinely reflected in the "Muslim Doctors Oath" (.. To extend my hand of service to the rich and to the poor, to friend and foe alike, regardless of race, religion or color.. To hold human life as precious and sacred, and to protect and honor it at all times and all circumstances .. To do my utmost to alleviate pain and misery, and to comfort and council human beings in sickness and in anxiety .. To respect the confidence and guard the secrets of all my patients ...).

The Islamic Code of Ethical Conduct covers many medical procedures including birth control, abortion, organ transplantation and other biomedical issues. Our ethical committee applies this code taking in consideration the needs for medical progress in all fields, as well as the Islamic concepts agreed upon by scholars in jurisprudence.

Ethical verdicts are commulative combined efforts between Muslim scholars in medical sciences & scholars in Islamic jurisprudence.





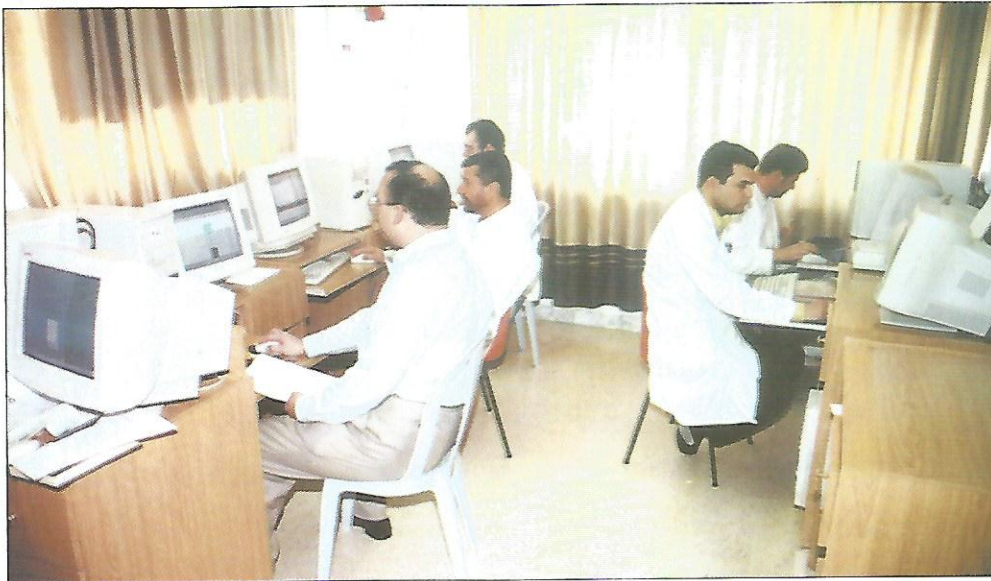
## TRAINING & TEACHING

The Islamic Hospital is a center for training and teaching of physicians, recognized by the Jordan Medical Council, which supervises and authorizes all aspects of medical doctors training, and grants the "boards" in all medical specialties in the country.

There are more than 100 trainee doctors under residency training in different specialties. Training and teaching is conducted by highly qualified and experienced specialists, who also take the major part in patient care. These training programs have an added value of maintaining the quality of medical care at its highest professional standards.

Curriculum includes an 80 hour course in Islamic medical ethics and jurisprudence.

Training of other paramedical personnel has been conducted effectively since establishment of the Hospital.





# HOSPITAL MEDICAL DEPARTMENTS

Medical Care is provided through specialized and efficient departments which are supervised and operated by highly qualified consultants, and by most modern equipments:

## 1- DEPARTMENT OF INTERNAL MEDICINE:\*

- Cardiology and Vascular Diseases.\*
- Gastroenterology and Hepatology.
- Endocrinology and Diabetes.\*
- Neurology.
- Nephrology.
- Chest Medicine.
- Hematology.
- Infectious Diseases.
- Rheumatology.
- Dermatology.
- Psychiatry.



## 2- DEPARTMENT OF SURGERY:\*

General Surgery And The Following Subspecialties:

- Cardiac, Thoracic & Vascular Surgeries.
- Orthopedic Surgery.
- Plastic Surgery.
- Neurosurgery Including Brain Surgery.
- Pediatric & Neonatal Surgery.
- Urologic Surgery.
- Ear, Nose & Throat Surgery.





### 3- DEPARTMENT OF OPHTHALMOLOGY.\*

Specialists and consultants in various aspects of this specialty.



### 4- DEPARTMENT OF OBSTETRICS & GYNECOLOGY:\*

Specialists and consultants in various aspects of this specialty. Our modern in-vitro fertilization (IVF) unit is functional at high level of performance, with adherence to Islamic ethical standards.



### 5- DEPARTMENT OF PEDIATRICS:\*

Specialists and consultants in various aspects of this specialty, including pediatric cardiology & gastroenterology.





## **6- DEPARTMENT OF RADIOLOGY:\***

Specialists and consultants in various branches including MRI, spiral CT scanning, ultrasound, angiography and other special procedures. Nuclear medicine service is functional with advanced technology and performance.

## **7- DEPARTMENT OF ANESTHESIA:\***

Specialists and consultants in various types of anesthesia including anesthesia for open heart and other delicate surgeries.

## **8- EMERGENCY DEPARTMENT:\***

A 24-hour-service department supervised by specialists, and well equipped with medical and surgical equipments, to deal with different emergencies.

## **9- DEPARTMENT OF LABORATORIES:**

A 24-hour-service department supervised by full-time specialists in different fields, and supported by modern equipments including: pathology, polymerase chain reaction (PCR), radio-immunoassays, enzyme immunoassays, serology, immunology, genetics, biochemistry, hematology, drug levels and other various procedures.





## **10- DEPARTMENT OF NURSING:**

With over 450 qualified nurses, dedicated for tender and kind patient care, and holding distinguished islamic nursing and ethical standards. There is a diligent continuous education and training scheme for promotion and upgrading of their level of performance.

## **11- Dental Department:**

Specialists in various aspects including maxillofacial surgery and orthodontics.

## **12- Department Of Pharmacy:**

A main pharmacy with branches in different floors which function 24 hours a day, supervised by qualified professionals.

---

**\* Departments offically approved for training .**





## SPECIALIZED UNITS

The following well-equipped and well functional units add more dimensions to the comprehensive medical care at the Islamic Hospital:

- \* Coronary Care Unit (CCU).
- \* Intensive Care Unit (ICU).
- \* Surgical Intensive Care Unit (SICU)
- \* Neonatal Intensive Care Unit (NICU).
- \* Cardiac Catheterization Unit  
With facilities for angioplasty, stenting of blood vessels, and cardiac pacemaker implantation.
- \* Blood Bank.
- \* Endoscopy And Bronchoscopy Unit.
- \* Physical Therapy and Rehabilitation Unit.
- \* Respiratory Therapy Unit.
- \* Kidney Dialysis Unit.
- \* Laser Eye Treatment Unit.
- \* Central Sterilization Unit.
- \* Last But Not Least: A Modern medical library with immediate computerized access to main important medical journals and literature, with internet service access.



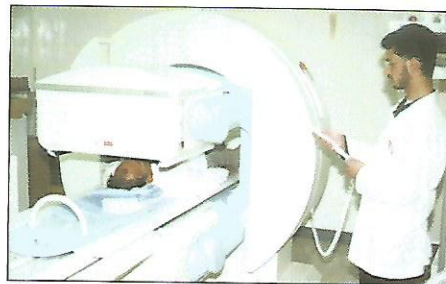
**MRI**



**Lithotripsy**



**Cardiac Cath**



**Nuclear Medicine**





## FINANCIAL POLICIES

The Board of Directors of the Hospital adopted a firm and long standing policy of maintaining costs of medical care to the lowest possible minimums, together with continuous strife to keep the standard of medical care at its highest possible maximum.

### **Following Are Some Highlights Of These Policies:**

- 1- Specialist fees for all services are at the minimum allowed by Jordan Medical Association and Ministry of Health.
- 2- All other medical expenses are persistently maintained at the lowest possible standards. Specialized committees work all the time to revise costs of procedures and services to the lowest possible levels.
- 3- A sizable portion of the income is donated monthly to the "Needy Patient Treatment Fund" which was established with the inception of the Hospital and which provided over 5 million J.D, so far to help cover treatment expenses of poor patients. No life threatening emergency is turned away from the islamic hospital for financial reasons.





4- The Hospital is a non-for-profit entity: all proceeds are utilized to maintain operations, pay salaries of employees (the number at this time is over "1300"), update equipments, & contribute towards treatment of needy patients.

5- Specialized Hospital committees function diligently to supervise compliance of all concerned with firm policies to keep expenses of medical care at the decided minimums and to avoid un-needed admissions and procedures.

6- The Hospital provides medical care to individuals as well as to about 300 of Jordan's major and small companies and institutions. Many citizens of other countries come for medical care, either individually or through agencies or embassies of their countries. The Hospital works hard to maintain harmonious relations with all parties, and adopts financial policies which proved pertinent and satisfactory to all concerned.





# QUALITY CONTROL

“ Allah Loves those who perform their work in perfection ” Hadith

The high standard of performance is continuously monitored by specialized committees to guarantee compliance and improvement. These different committees function to monitor:

- \* Quality of medical care provided by all professionals.
- \* Quality of training of physicians, nurses and different workers.
- \* Infection control.
- \* Hospital bed utility control.
- \* Complications and mortality study committees.
- \* Quality control of laboratory procedures.



SGS United Kingdom Ltd  
Yarsley International Certification Services

## ASSESSMENT SCHEDULE Q56164

Assessment Standard: ISO 9001: 2000  
Company: The Islamic Hospital

Location: P.O. Box 2414  
Amman 11161  
Jordan

Product Area Assessed: Provision of general and specialized medical services including all diagnostic and the support, medical education and training

Authorised by

*Weng*  
Director

Issue No: 1  
19 July 2002  
Page 1 of 1

Further clarifications regard the applicability of ISO 9001 by consulting the org

SGS Yarsley International Certification following authorities  
UK United Kingdom Accreditation Service (UKAS)



SGS United Kingdom Ltd  
Yarsley International Certification Services

Certificate Number  
Q56164

This is to certify that the Quality Management systems of

The Islamic Hospital  
Jordan

have been assessed and registered as meeting the requirements of ISO 9001

The scope of registration is detailed on the Assessment Schedule bearing this certificate number

SGS Yarsley International Certification Services  
Signed by

*Weng*

19 July 2002

Original registration date  
This certificate remains valid subject to satisfactory maintenance of the system for 4 years from the above certificate issue date

10 July 2002

Certificate issue date

SGS Yarsley International Certification Services is a division of SGS United Kingdom Ltd  
Registered in England No. 1193205  
SGS House, 217-221 London Road  
Camden, Surrey GU15 2PX United Kingdom

While all the work and services are provided in the UK and the assessment is carried out by SGS Yarsley International Certification Services, the certification is issued under the authority of the UK Accreditation Authority (UKAS) and is subject to the requirements of the UK Accreditation Authority (UKAS) and the ISO 9001:2000 standard. The certificate is issued under the authority of the UK Accreditation Authority (UKAS) and is subject to the requirements of the UK Accreditation Authority (UKAS) and the ISO 9001:2000 standard.





# THE ISLAMIC HOSPITAL IN AQABA

Medical needs of the far south in Jordan are well known in this country.

Many concerned people in Aqaba voiced this need repeatedly over the past several years. Aqaba is 350 km. south of Amman, a nice city-port with many institutions, companies, and resort facilities. On 26/2/1993, the Islamic Charity Center Society responded to this medical and human need and established a well organized, well equipped 40 bed hospital, which stands prominently in the modern section of the port city.

The hospital was organized along the same lines of distinguished medical and ethical standards as the mother Islamic Hospital in the Capital Amman.



**THE ISLAMIC HOSPITAL IN AQABA**





## **The Hospital Contains The Following Facilities:**

- 1- Departments Of Internal Medicine, General Surgery, Pediatrics, Obstetrics & Gynecology, Orthopedic Surgery, Urology, Ear-Nose-Throat Surgery, Radiology And Anesthesia; all supervised by qualified full time specialists.
- 2- The nursing department functions along the same high professional and ethical standards as the mother hospital in Amman.
- 3- The following units are functional to provide comprehensive medical care to the local community and its surroundings:
  - \* Well equipped Intensive-Coronary Care Unit.
  - \* 24 hour Emergency Department.
  - \* 24 hour Pharmacy.
  - \* 24 hour Laboratories.
  - \* 3 theater Operation Department.
- 4- Supportive equipments include up-to-date electro-mechanics, air conditioning, ventilation, central medical gases, computers.. And all what is needed for a modern medical care facility.
- 5- last but not least: there is a poor patient fund supported by people of good hearts and intentions.







## **THIS IS THE ISLAMIC HOSPITAL**

- *A major center for specialized and comprehensive medical care.*
- *A scientific institution for continuous medical teaching and training.*
- *A medical center where scientific, medical and ethical high standards of performance are intertwined and harmoniously functional.*
- *A group of health specialists and workers whose dedication is sincerely and faithfully directed towards alleviation of human pains and sufferings in an atmosphere of brotherhood, love and compassion.*
- *A center for medical humanitarian relief work.*